

E-01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone:

Fax:

2008 OCT 14 P 4: 36

Priority: Respond Within Five Days

Opinion No. 2008 72106

AZ PUBLIC UTILITIES COMMISSION
DOCKET CONTROL

Date: 10/14/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Dennis D.

Fox

Account Name: Dennis D. Fox

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ Zip

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

October 6, 2008

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington
Phoenix, Arizona 85007

Arizona Corporation Commission

DOCKETED

OCT 14 2008

Docket #E-01345A-08-0172

DOCKETED BY	
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Dear Commissioner,

My wife and I are on a fixed income. In todays screwed up economy it is necessary for us to cut back. We are eliminating or have eliminated television, cell phone, eating out, automobile trips. We will have to endure a much cooler house this winter to cut back on propane and electric usage. We have eliminated higher priced foods we liked and having cheaper multi-meal foods.

Please tell "APS" no rate increase. They need to use their money wisely. Eliminate duplicate spending, non-productive prsonnel, unnecessary vehicle usage and routing etc.

Thank You,
Mr. Dennis D. Fox

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

October 14, 2008

Mr. Dennis D. Fox

RE: ARIZONA PUBLIC SERVICE

Dear Mr. Fox:

Your comments regarding the Arizona Public Service Company ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS rate application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utilities Consumer Analyst
Utilities Division

Filed in Docket: E-01345A-08-0172

End of Comments

Date Completed: 10/14/2008

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